INTRODUCTION

(AAIR) Allergy Asthma Immunology of Rochester, P.C. is a medical practice devoted to the consultative and continuing care of children and adults with allergic, immunologic and rheumatic diseases. Our doctors are certified either by the American Board of Internal Medicine or by the American Board of Pediatrics and the American Board of Allergy and Immunology and / or the American Board in Rheumatology.

We take pride in offering advanced forms of diagnosis and treatment based upon sound clinical investigations within our fields of specialization. We offer infusion services for Remicade and other infusion drugs such as Rituxan, Orencia, Boniva, and Reclast. We are confident in our staff's ability to assist us in your health care. We appreciate the opportunity to provide you with state-of-the-art and compassionate medical services.

You may learn more about us by visiting our web site. The address for Allergy Asthma Immunology of Rochester **(AAIR)** is www.aair.info.

LOCATION

***AAIR Brighton** is located in Building 300. Suite 300 at Meridian Centre. It can be reached by expressway 590 exiting at Winton Road. Head south through one traffic light. Just past the Jewish Home on your right is a second traffic light. Turn right onto Meridian Centre Blvd. Turn left at the crossroad, Building 300 is at the end of the road, on your right.

***AAIR Perinton** is located in the Perinton Hills Office Park, Bldg. 200, Suite 225 at the corner of Route 31, (Pittsford-Palmyra Road) and Route 250, (Mosley Road).

***AAIR Greece** is located at 1 Saredon Place, Suite 200 and can be reached by expressway 390N from Rochester, exiting at Ridgeway Avenue, Turn left and proceed until you reach the intersection of Long Pond, then turn left and we are a short distance down on the left past the canal. Turn left at the light onto Ingress, then left onto Saredon Place.

***AAIR Canandaigua** is located at 3170 West Street, Suite 275. It can be reached *from the West* by taking the Thruway (90E) to exit 44, Route 332. Proceed on Route 332 through Farmington into the city of Canandaigua. Our Office is directly behind F.F. Thompson Hospital in the Canandiagua Professional Park. Follow the hospital signs, or, turn right onto Parrish Street and then right onto West Street. *From the East* take Routes 5 & 20 to Route 332, turn right onto Route 332. Proceed until you reach Parrish Street and the right onto West Street.

Each of our locations has free parking and is handicapped accessible.

APPOINTMENTS

To schedule an appointment at our **Brighton** office, call (585) 442-0150, at our **Perinton** Office, call (585) 425-1650, at our **Greece** office, call (585) 225-5735 and at our **Canandaigua** office call (585) 396-7280.

Appointments can be scheduled during our regular business hours of 8:45 AM and 4:45 PM Monday through Thursday and 8:45 AM to 1:15 PM on Friday.

If you must cancel an appointment, please notify the office at least 24 hours in advance so that another patient can be scheduled for that time period or a no show fee may be assessed to your account.

NEW PATIENTS

We accept self-referred patients and referrals from primary care physicians or other specialty physicians. Please check with your insurance company to see if a referral is needed. A health history questionnaire will be mailed to you in advance of your appointment or may be downloaded from our website and should be completely filled out and brought with you to your first appointment. For your first visit, please plan on spending approximately 2-3 hours at our office. Patients under 18 years of age must be accompanied by a parent or guardian. We recommend that allergy patients wear short sleeved shirts for ease in applying skin tests. Parents, please bring toys, favorite DVDs, books and snacks to help your child through this long appointment. Please ask your primary care physician to send other medical information such as lab reports, x-ray reports and copies of other doctors or hospital records to our office prior to your first appointment, This information will be helpful in assisting us in your initial clinical evaluation.

PRESCRIPTIONS AND RENEWALS

If you are in need of a prescription refill call 442-0150 and press option #4. Leave your full name, date of birth, pharmacy name and ZIPCODE and the name of the medication and dosage you need. Please allow 48 hours for RX refills to be called in by our staff. You may also call the pharmacy yourself for refills. The pharmacy contacts us electronically and we are able to fill it without you having to leave us a voice mail message. This will expedite your request. We appreciate your cooperation in helping us to serve you.

LABORATORY TESTS AND X-RAYS

Additional diagnostics may be required after your office visit. There are convenient facilities near all our locations. When the results become available, clinical staff will contact you with the result. Billing for these services will be done by the provider of service.

RESEARCH

The doctors at AAIR have been conducting clinical trials of new medications for over 40 years. Trials are conducted with investigational treatments for asthma, allergies, rheumatoid arthritis, lupus, osteoarthritis, fibromyalgia, Sjögren's Syndrome and COPD. Call our Research Department at 442-1980 for more information.

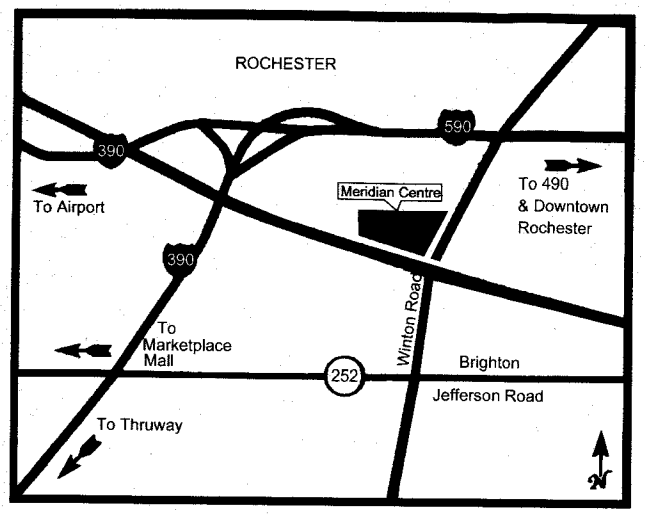
FEES AND PAYMENT

AAIR participates in a number of health insurance plans. These include Aetna, Blue Choice, Blue Choice Option, Child Health Plus(Rochester), Cigna, Family Health Plus(Rochester), Healthy NY(Rochester), Medicare, MVP, MVP Option, Rochester BC/BS, The Empire Plan, United HC, and RMSCO. Each plan has specific referral, copayment, deductible, and co-insurance requirements. Your insurance company can assist you with any question regarding your individual policy. AAIR is not a Medicaid participating provider.

Payment is due at the time of service for all copayments, deductible, co-insurances, and self-pay charges. A billing fee will be assessed to your account if you do not pay your copay, deductible, or co-insurance at the time of service. Please see our Financial Policy for further details.

BRIGHTON OFFICE MAP BELOW

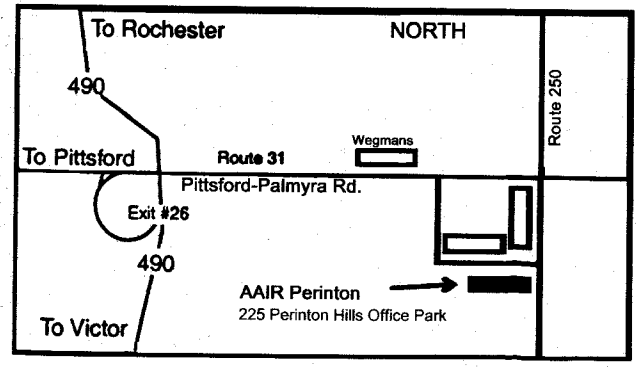
** See inside for more detailed directions*



300 Meridian Centre, Suite 300
Rochester, NY 14618

PERINTON OFFICE MAP BELOW

** See inside for more detailed directions*

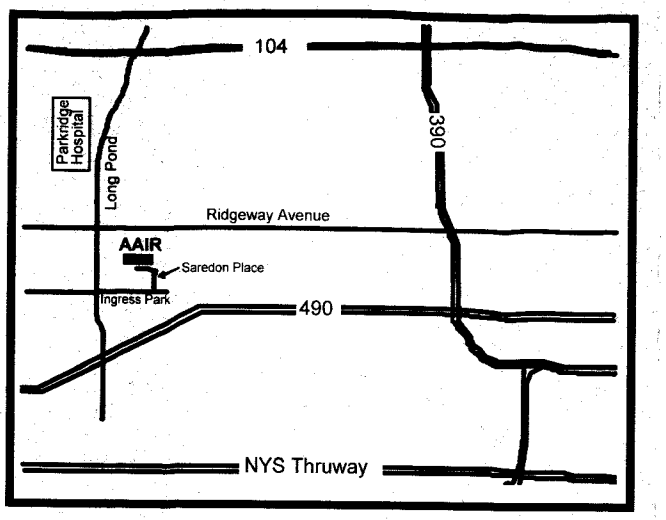


225 Perinton Hills Office Park
Fairport, NY 14450

For your convenience, we accept cash, personal checks, Visa, MasterCard, and Discover. Our billing staff is available Monday-Friday 8:45AM to 4:45PM and Fridays 8:45AM to 1:15PM and will be happy to assist you with any questions regarding fees, billing and payment issues.

GREECE OFFICE MAP BELOW

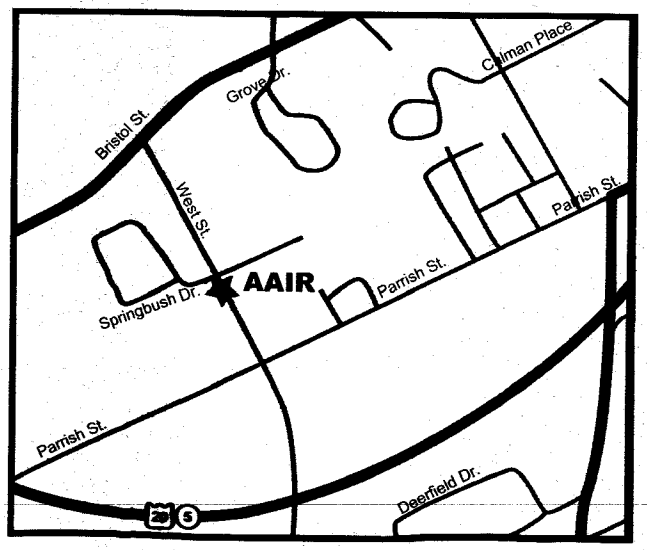
** See inside for more detailed directions*



1 Saredon Place, Suite 200
Rochester, NY 14606

CANANDAIGUA OFFICE MAP BELOW

** See inside for more detailed directions*



3170 West Street, Suite 275
Canandaigua, NY 14424