AAIR Brighton is located in Building 300, Suite 300 on the third floor at Meridian Centre. It can be reached by expressway 590 exiting at Winton Road. Head south through one traffic light. Just past the Jewish Home on your right is a second traffic light. Turn right onto Meridian Centre Blvd. Turn left at the crossroad, Building 300 is at the end of the road, on your right.

AAIR Perinton is located in the Perinton Hills Office Park, Bldg. 200, Suite 225 at the corner of Route 31, (Pittsford-Palmyra Road) and Route 250, (Mosley Road).

AAIR Geneseo is located in Suite B of 4500 Millennium Drive. If you are coming from south of the town of Geneseo, go north on Lakeville Rd/US Route 20A past the fork that goes to Reservoir Road and Wendy's until you see Denny's Restaurant on the right. Take Millennium Drive to your left across route 20A from Denny's. Go down Millennium Drive and go right at the end of the road and the Geneseo Professional Center is on the left. If you're coming from north of Geneseo, take route 20A south, go past the Wegman's plaza on your left and look for Denny's Restaurant on the left shortly after. Take the right across from Denny's onto Millennium Drive. The Chamber of Commerce is located on Millennium Drive as well. At the end of Millennium Drive, take a right (you'll see the AAIR sandwich sign with directional arrow) and Geneseo Professional Center is short distance on your left. You can park for free in the front, side or back. AAIR is in suite B on the first floor and we share a suite with Urology Associates.

AAIR Canandaigua is located at 3170 West Street, Suite 275. It can be reached from the West by taking the Thruway (90E) to exit 44, Route 332. Proceed on Route 332 through Farmington into the city of Canandaigua. Our Office is directly behind F.F. Thompson Hospital in the Canandaigua Professional Park. Follow the hospital signs, or, turn right onto Parrish Street and then right onto West Street. From the East take Routes 5 & 20 to Route 332, turn right onto Route 332. Proceed until you reach Parrish Street and then right onto West Street.

AAIR Greece is located at 1 Saredon Place, Suite 200 and can be reached by expressway 390N from Rochester, exiting at Ridgeway Avenue, Turn left and proceed until you reach the intersection of Long Pond, then turn left and we are a short distance down on the left past the canal. Turn left at the light onto Ingress, then left onto Saredon Place.
(AAIR) Allergy Asthma Immunology of Rochester, P.C. is a medical practice devoted to the consultative and continuing care of children and adults with allergic, immunologic and rheumatic diseases. Our doctors are certified either by the American Board of Internal Medicine or by the American Board of Pediatrics and the American Board of Allergy and Immunology and / or the American Board in Rheumatology.

We take pride in offering advanced forms of diagnostics and treatment based upon sound clinical investigations within our fields of specialization. We offer infusion services for Remicade and other infusion drugs such as Rituxan, Ocrenza, Boniva, Reclast, and Actemra. We are confident in our staff's ability to assist you in your health care. We appreciate the opportunity to provide you with state-of-the-art and compassionate medical services.

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**NEW PATIENTS**

We accept self-referred patients and referrals from primary care physicians or other specialty physicians. Please check with your insurance company to see if a referral is needed. A health history questionnaire will be mailed to you in advance of your appointment or may be downloaded from our website and should be completely filled out and brought with you to your first appointment. For your first visit, please plan on spending approximately 2-3 hours at our office. Patients under 18 years of age must be accompanied by a parent or guardian. We recommend that allergy patients wear short sleeved shirts for ease in applying skin tests. Parents, please bring toys, favorite DVDs, and books to help your child through this long appointment. Please ask your primary care physician to send other medical information such as lab reports, x-ray reports and copies of other doctors or hospital records to our office prior to your first appointment. This information will be helpful in assisting us in your initial clinical evaluation.

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**APPOINTMENTS**

To schedule an appointment at our Brighton office, call (585) 442-0150, at our Perinton Office, call (585) 425-1650, at our Greece office, call (585) 225-0150, and at our Canandaigua office call (585) 396-5735 and at our Canandaigua office call (585) 396-7280. Appointments can be scheduled during our regular business hours of 8:45 AM and 4:45 PM Monday through Thursday and 8:45 AM to 1:15 PM on Friday. Requests for appointments can also be made through our secure Patient Portal. Please visit our website at www.aair.info to register.

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**PATIENT PORTAL**

AAIR now offers a free, secure, HIPAA Compliant Patient Portal! To request a portal account go to www.aair.info

- View and pay your bill on-line
- Request / Cancel Confirm Appointments
- Request Prescription Refills
- Send a message to your physician or other AAIR staff

If you have any questions, please call the billing office at 442-0150 option 5

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**PRESCRIPTIONS AND RENEWALS**

In an effort to serve our patients more efficiently, we have changed to an all electronic prescription renewal system. Please call your pharmacy and have them send your renewal request to us electronically. You may also log onto our Patient Portal section of our website and click on Medication Refills. If you are changing pharmacies or have other special circumstances, please leave us a message at 442-0150, option #4. Be sure to include your first and last name, date of birth and a number where you can be reached. Please allow us 48 hours to respond to your phone message. Please be advised that non-electronic refill requests may take up to 72 hours to be processed.

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**AFTER HOURS TELEPHONE CALLS**

There is a physician on call 24 hours a day. For urgent calls after normal business hours, please call the office number and press 0 or hold the line if you have an urgent problem and our answering service will page the doctor on call. If you have a privacy block on your phone, please remove it while awaiting the physician's call. Non-emergency calls are handled during regular office hours only.

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**HOSPITALS**

All of our doctors have clinical appointments and admitting privileges at Strong Memorial Hospital. They also have teaching appointments at the University of Rochester Medical Center. Our physicians also have privileges at other area hospitals including Unity and F.F. Thompson. Our practice has been selected as a teaching site to train licensed physicians in the principles of Allergy, Clinical Immunology and Rheumatology.

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**ALLERGY SHOTS ALLERGEN IMMUNOTHERAPY**

Injections are given Monday through Friday at our Brighton office, and on a somewhat more limited schedule at our Perinton, Greece and Canandaigua offices. Check our website or call for exact hours which may occasionally change. When scheduling an injection appointment, please allow a 30-minute wait period after your injection. We cannot give you injections if you cannot wait 30 minutes. If you suspect you may be pregnant or if there have been any changes in your medications please notify one of our nurses when you arrive.

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**FEES AND PAYMENT**

AAIR participates in a number of health insurance plans. These include Aetna, Excellus BCBS plans, Child Health Plus(Excellus and MVP), Cigna, Family Health Plus(Excellus and MVP), Healthy NY (Excellus and MVP), Medicare, MVP, MVP Option, RMS/Co, The Empire Plan, Tricare and United Healthcare. Each plan has specific referral, copayment, co-insurance and deductible requirements. Your insurance company can assist you with any question regarding your individual policy. AAIR does not accept Worker's Compensation or MVA cases.

Payment is due at the time of service. For self-pay and deductible plans, if the service charges are not completed at the time of check-out, a deposit toward your balance will be required. A billing fee will be assessed to your account if payment is not made at the time of service. Please call our Billing Office if you would like an estimate of charges. Please see our Financial Policy for further details.

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**LABORATORY TESTS AND X-RAYS**

Additional diagnostics may be required after your office visit. There are convenient facilities near all our locations. When the results become available, clinical staff will contact you with the result. Billing for these services will be done by the provider of service.

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**AAIR RESEARCH CENTER**

The doctors at AAIR have been conducting clinical trials of new medications for over 40 years. Trials are conducted with investigational treatments for asthma, allergies, rheumatoid arthritis, lupus, osteoarthritis, fibromyalgia, urticaria and COPD. Call our AAIR Research Center at 442-1980 or visit us on Facebook for more information.