

## LABORATORY TESTS AND X-RAYS

Additional diagnostics may be required after your office visit. There are convenient facilities near all our locations. When the results become available, clinical staff will contact you with the result. Billing for these services will be done by the provider of service.

## AAIR RESEARCH CENTER

The doctors at AAIR have been conducting clinical trials of new medications for over 40 years. Trials are conducted with investigational treatments for asthma, allergies, rheumatoid arthritis, lupus, osteoarthritis, fibromyalgia, urticaria and COPD. Call our AAIR Research Center at 442-1980 or visit us on Facebook for more information.

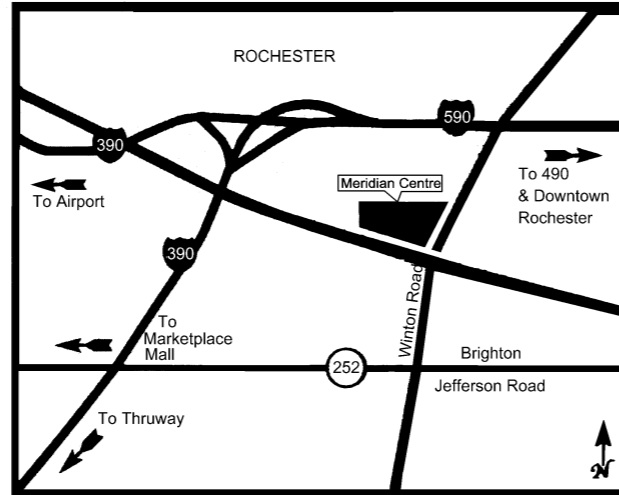
## FEES AND PAYMENT

AAIR participates in a number of health insurance plans. These include Aetna, Excellus BCBS plans, Child Health Plus(Excellus and MVP), Cigna, Family Health Plus(Excellus and MVP), Healthy NY(Excellus and MVP), Medicare, MVP, MVP Option, RMSCO, The Empire Plan, Tricare and United Healthcare. Each plan has specific referral, copayment, co-insurance and deductible requirements. Your insurance company can assist you with any question regarding your individual policy. AAIR does not accept Worker's Compensation or MVA cases.

Payment is due at the time of service. For self-pay and deductible plans, if the service charges are not completed at the time of check-out, a deposit toward your balance will be required. A billing fee will be assessed to your account if payment is not made at the time of service. Please call our Billing Office if you would like an estimate of charges. Please see our Financial Policy for further details.

## BRIGHTON OFFICE MAP BELOW

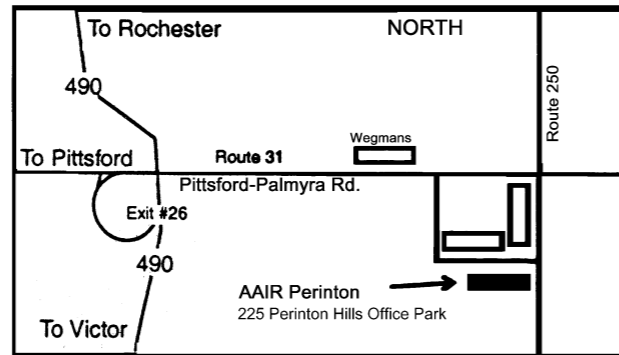
*\* See inside for more detailed directions*



**300 Meridian Centre, Suite 300  
Rochester, NY 14618**

## PERINTON OFFICE MAP BELOW

*\* See inside for more detailed directions*

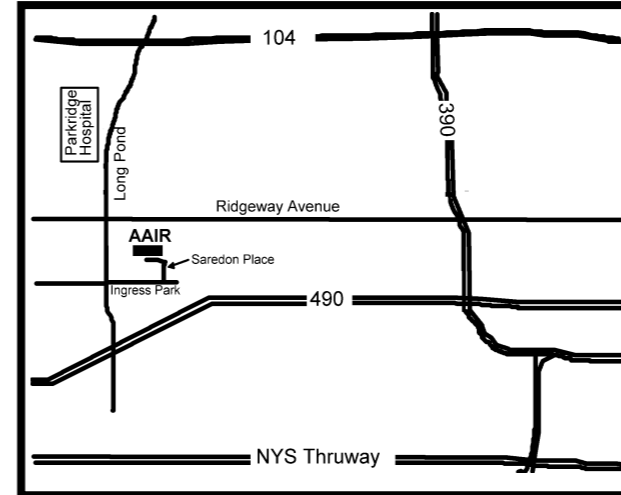


**225 Perinton Hills Office Park  
Fairport, NY 14450**

For your convenience, we accept cash, personal checks, Visa, MasterCard, and Discover. Our billing staff is available Monday-Friday 8:45AM to 4:45PM and Fridays 8:45AM to 1:15PM and will be happy to assist you with any questions regarding fees, billing and payment issues.

## GREECE OFFICE MAP BELOW

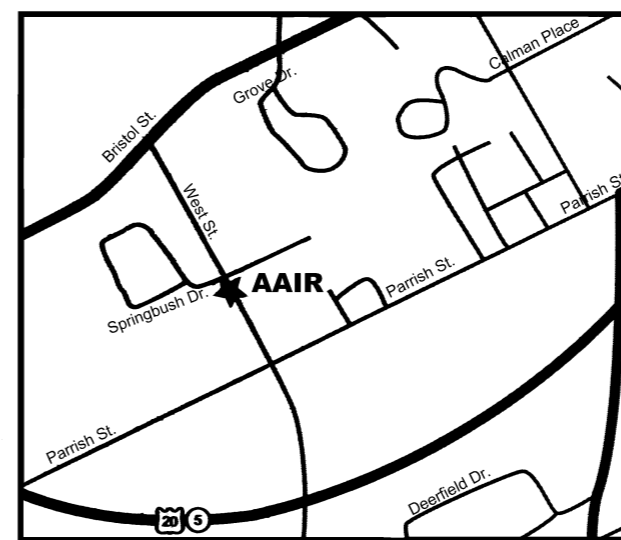
*\* See inside for more detailed directions*



**1 Saredon Place, Suite 200  
Rochester, NY 14606**

## CANANDAIGUA OFFICE MAP BELOW

*\* See inside for more detailed directions*



**3170 West Street, Suite 275  
Canandaigua, NY 14424**

ALLERGY ASTHMA  
IMMUNOLOGY OF ROCHESTER, P.C.



[www.aair.info](http://www.aair.info)

### □ BRIGHTON OFFICE

300 Meridian Centre  
Suite 300  
Rochester, NY 14618  
585-442-0150  
Fax: 585-271-8704

### □ GREECE OFFICE

1 Saredon Place  
Suite 200  
Rochester, NY 14606  
585-225-5735  
Fax: 585-225-0877

### □ PERINTON OFFICE

225 Perinton Hills  
Office Park, Bldg. 200  
Fairport, NY 14450  
585-425-1650  
Fax: 585-425-1805

### □ CANANDAIGUA OFFICE

3170 West Street  
Suite 275  
Canandaigua, NY 14424  
585-396-7280  
Fax: 585-396-5972

# Welcome

John J. Condemi, M.D.  
Donald W. Pulver, M.D.  
Robert J. Holzhauer, M.D.  
Peter M.G. Deane, M.D.  
Emmanuel A. Quidoo, M.D.  
Mariola B. Kubicka, M.D.  
Albert S. Hartel, M.D.  
Anatole K. Kleiner, M.D.  
Sandra J. Miceli, RN, FNP-C  
Tammy L. McGarvey, FNP-BC  
Jill S. Bernhardt, RN, FNP  
Robert H. Schwartz, M.D., Emeritus

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## INTRODUCTION

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(AAIR) Allergy Asthma Immunology of Rochester, P.C. is a medical practice devoted to the consultative and continuing care of children and adults with allergic, immunologic and rheumatic diseases. Our doctors are certified either by the American Board of Internal Medicine or by the American Board of Pediatrics and the American Board of Allergy and Immunology and / or the American Board in Rheumatology.

We take pride in offering advanced forms of diagnosis and treatment based upon sound clinical investigations within our fields of specialization. We offer infusion services for Remicade and other infusion drugs such as Rituxan, Orencia, Boniva, Reclast, and Actemra. We are confident in our staff's ability to assist us in your health care. We appreciate the opportunity to provide you with state-of-the-art and compassionate medical services.

You may learn more about us by visiting our web site, [www.aair.info](http://www.aair.info).

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## APPOINTMENTS

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To schedule an appointment at our **Brighton** office, call (585) 442-0150, at our **Perinton** Office, call (585) 425-1650, at our **Greece** office, call (585) 225-5735 and at our **Canandaigua** office call (585) 396-7280.

Appointments can be scheduled during our regular business hours of 8:45 AM and 4:45 PM Monday through Thursday and 8:45 AM to 1:15 PM on Friday. Requests for appointments can also be made through our secure Patient Portal. Please visit our website at [www.aair.info](http://www.aair.info) to register.

*If you must cancel an appointment, please notify the office at least 24 hours in advance so that another patient can be scheduled for that time slot or a no show fee of \$25 will be assessed to your account.*

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## PATIENT PORTAL

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AAIR now offers a free, secure, HIPAA Compliant Patient Portal! To request a portal account go to [www.aair.info](http://www.aair.info)

- View and pay your bill on-line
  - Request / Cancel / Confirm Appointments
    - Request prescription refills
  - Send a message to your physician or other AAIR staff
- If you have any questions, please call the billing office at 442-0150 option 5

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## LOCATIONS

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\***AAIR Brighton** is located in Building 300. Suite 300 on the third floor at Meridian Centre. It can be reached by expressway 590 exiting at Winton Road. Head south through one traffic light. Just past the Jewish Home on your right is a second traffic light. Turn right onto Meridian Centre Blvd. Turn left at the crossroad, Building 300 is at the end of the road, on your right.

\***AAIR Perinton** is located in the Perinton Hills Office Park, Bldg. 200, Suite 225 at the corner of Route 31, (Pittsford-Palmyra Road) and Route 250, (Mosley Road).

\***AAIR Greece** is located at 1 Saredon Place, Suite 200 and can be reached by expressway 390N from Rochester, exiting at Ridgeway Avenue, Turn left and proceed until you reach the intersection of Long Pond, then turn left and we are a short distance down on the left past the canal. Turn left at the light onto Ingress, then left onto Saredon Place.

\***AAIR Canandaigua** is located at 3170 West Street, Suite 275. It can be reached *from the West* by taking the Thruway (90E) to exit 44, Route 332. Proceed on Route 332 through Farmington into the city of Canandaigua. Our Office is directly behind F.F. Thompson Hospital in the Canandaigua Professional Park. Follow the hospital signs, or, turn right onto Parrish Street and then right onto West Street. *From the East* take Routes 5 & 20 to Route 332, turn right onto Route 332. Proceed until you reach Parrish Street and then right onto West Street.

*Each of our locations has free parking and is handicapped accessible.*



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## NEW PATIENTS

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We accept self-referred patients and referrals from primary care physicians or other specialty physicians. Please check with your insurance company to see if a referral is needed. A health history questionnaire will be mailed to you in advance of your appointment or may be downloaded from our website and should be completely filled out and brought with you to your first appointment. For your first visit, please plan on spending approximately 2-3 hours at our office. Patients under 18 years of age must be accompanied by a parent or guardian. We recommend that allergy patients wear short sleeved shirts for ease in applying skin tests. Parents, please bring toys, favorite DVDs, and books to help your child through this long appointment. Please ask your primary care physician to send other medical information such as lab reports, x-ray reports and copies of other doctors or hospital records to our office prior to your first appointment. This information will be helpful in assisting us in your initial clinical evaluation.

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## PRESCRIPTIONS AND RENEWALS

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In an effort to serve our patients more efficiently, we have changed to an all electronic prescription renewal system. Please call your pharmacy and have them send your renewal request to us electronically.

You may also log onto our Patient Portal section of our website and click on Medication Refills.

If you are changing pharmacies or have other special circumstances, please leave us a message at 442-0150, option #4. Be sure to include your first and last name, date of birth and a number where you can be reached. Please allow us 48 hours to respond to your phone message. Please be advised that non-electronic refill requests may take up to 72 hours to be processed.

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## AFTER HOURS TELEPHONE CALLS

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There is a physician on call 24 hours a day. For urgent calls after normal business hours, please call the office number and press 0 or hold the line if you have an urgent problem and our answering service will page the doctor on call. If you have a privacy block on your phone, please remove it while awaiting the physician's call. Non-emergency calls are handled during regular office hours only.

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## HOSPITALS

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All of our doctors have clinical appointments and admitting privileges at Strong Memorial Hospital. They also have teaching appointments at the University of Rochester Medical Center. Our physicians also have privileges at other area hospitals including Unity and F.F. Thompson. Our practice has been selected as a teaching site to train licensed physicians in the principles of Allergy, Clinical Immunology and Rheumatology.

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## ALLERGY SHOTS ALLERGEN IMMUNOTHERAPY

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Injections are given Monday through Friday at our Brighton office, and on a somewhat more limited schedule at our Perinton, Greece and Canandaigua offices. Check our website or call for exact hours which may occasionally change. When scheduling an injection appointment, please allow a 30-minute wait period after your injection. We cannot give you injections if you cannot wait 30 minutes. If you suspect you may be pregnant or if there have been any changes in your medications please notify one of our nurses when you arrive.